



Detroit Radiant Products Co.
 21400 Hoover Rd.
 Warren, MI 48089-3162 USA
 Phone. 586-756-0950 – WWG
 Warranty Fax. 586-756-2626

For Internal Use Only
 RGA # _____
 INV # _____
 Auth By: _____

Dayton Products Warranty Request Form	Date: _____	Fax To: _____
	Completed by: _____	Attention: _____

Terms of Warranty: To enter a warranty part(s) order, fax this fully completed form to Detroit Radiant Products Company (see above). Partially completed forms cannot be processed. Replacement part(s) are sent out via Ground Service Freight Prepaid. Cost for expedited transportation will be your responsibility. Defective parts must be returned freight prepaid. Collect freight shipments will not be accepted or will be charged to your credit card. Warranty parts are recognized from the time of installation or 18-months from date of manufacture (according to date codes).

Warranty Terms & Conditions. On-line at www.reverberray.com/wwg. All heater components are warranted for one year. Radiant tubes and high intensity burners are warranted for five years.

Customer and Heater Information. To be Completed by Customer.

Company Name: _____	Model No.: _____	
Contact: _____	DRP Cross Ref.: _____	
Street: _____	Serial No.: _____	
City, State, Zip: _____	Date of Purch.: _____	
Phone: _____	Date of Install: _____	
Fax: _____	Warranty Part: _____	
Optional PO#: _____	List Price: _____	Qty. - _____

Please Select Option 1 or Option 2. Select One Option Only.

_____ **Option 1.** Supply us a Visa or MasterCard number. The new part(s) will then be sent out, along with a warranty tag via carrier ground service. Warranty tag must be completed and returned to us along with the defective part(s) (freight prepaid) within 30 days. **If part(s) have not been returned within 30 days or if the returned part(s) are determined to be good then your credit card will be charged for the cost of the replacement part(s).** If the returned part(s) are deemed to be good, we will provide you the option of having the part returned at your expense.

Credit Card Type: M/C Visa **Name on CC:** _____
Number: _____ **Expiration.** _____

_____ **Option 2.** Return defective part(s) to Detroit Radiant Products Company. Upon inspection and verification of warranty, a replacement part(s) will be sent at no charge within 7 days. You must complete this form, fax it to us **and** include a copy along with the defective parts when returned.

I agree to the selected option (1 or 2) and to the Terms of Warranty. I understand that parts must be returned to the above address under the terms shown above.

Name: _____ **Title:** _____
Signature: _____ **Date:** _____